

Incredible Inflatables

RENTAL AGREEMENT

We rent inflatable bouncers to indoor and outdoor events. It must be grassy area and fairly level. We must know if electricity is available on site or not. If there is not electricity available, there will be an extra charge for use of generator.

Once you place an order, the products you requested will be reserved for you. If you are not sure the inflatable will fit in your desired space, please Do Not place an order and then cancel it once you find out it will not fit. Call us and we will let you know the exact clearance you will need. The sooner you call to place an order the more availability there will be for your desired inflatable.

CANCELLATIONS:

To cancel your order, please call us one week ahead of time. This will allow us to rent the inflatable out to someone else. If you decide to cancel your order once the driver has arrived at your location or is already on the way, there will be a 50% delivery charge.

RAIN:

If it is raining on the day of the event, we will not deliver your inflatable. We will call you in the morning and cancel your order. If it is a cloudy day and there is a chance of rain, we will call you on the morning of the event and make the decision whether to cancel or not. It's a hard decision to make, but our inflatables can not get wet. If it starts raining, once your inflatable has been set up, there will be no refunds. The main reasons we do not deliver on rainy days are: it is not safe for kids because the unit becomes very slippery making it very difficult to stand or climb and when the inflatable unit gets wet it is very hard to clean and dry. It costs us more money to dry the unit than what we charge to rent the unit out. We apologize for any inconvenience this may cause.

PAYMENT:

We do not require a deposit, but if you would like to pay ahead of time we can arrange for that. Payment is due at the time of delivery. We do not take credit cards. We will accept cash or check. There will be a \$25 charge on all returned checks. If otherwise discussed, the price we quote includes delivery, set up, and pick up. If there are obstacles, like stairs, steep hill or steep driveway, the driver has to go through to set the unit up, there may be additional charges. Please, let us know when placing the order if there are such circumstances. Upon delivery you will be asked to sign the rental agreement, if you choose not to sign the rental agreement the unit will not be set up and a 50% charge will be assessed.

DAMAGE:

We do not offer damage insurance. If you damage the inflatable, whether intentionally or by accident, we will advise you of how much repairs will cost and you will be billed for restitution for them. Please follow all safety rules for the units.